

### **Privacy Policy**

Last Updated: December 2023

Thank you for visiting www.serratocorp.com (the "Website"). Your privacy is important to us, and we are committed to protecting the information you share with us. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information. By accessing or using our Website, you consent to the terms of this Privacy Policy.

### 1. Information We Collect:

a. **Personal Information:** - We may collect personally identifiable information such as your name, email address, postal address, and phone number when you voluntarily provide it to us, such as when you sign up for newsletters, participate in surveys, or contact us.

b. **Non-Personal Information:** - We may collect non-personal information, such as browser type, operating system, and pages visited, to enhance the user experience and improve our services.

### 2. How We Use Your Information:

a. **Personal Information:** - We may use your personal information to communicate with you, provide requested services, process transactions, and improve our Website.

b. **Non-Personal Information:** - Non-personal information may be used for analytics, to understand user preferences, and to enhance the functionality and content of our Website.

# 3. Cookies and Similar Technologies:

 We may use cookies and similar technologies to collect information about your interactions with our Website. You can manage your cookie preferences through your browser settings.

#### 4. Third-Party Links:

• Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites. We encourage you to review the privacy policies of any third-party sites you visit.

# 5. Security:

• We implement security measures to protect your personal information. However, no method of transmission over the internet or electronic storage is entirely secure. We cannot guarantee absolute security.

# 6. Your Choices:

• You have the right to opt-out of receiving promotional communications from us and to update, correct, or delete your personal information. You can do this by contacting us at <u>contact@serratocorp.com</u>.

### 7. Children's Privacy:

• Our Website is not intended for children under the age of 13. We do not knowingly collect personal information from children. If you are a parent or guardian and believe we may have inadvertently collected information from your child, please contact us.

### 8. Changes to this Privacy Policy:

• We reserve the right to update this Privacy Policy at any time. We will notify you of any changes by posting the new Privacy Policy on this page.

### 9. Contact Us:

• If you have any questions or concerns about this Privacy Policy, please contact us at <u>contact@serratocorp.com</u>.

By using our Website, you agree to the terms of this Privacy Policy. Please review it periodically for any updates.

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